



## Report to GVHA Board of Directors

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**From:** Paul Servos, Chief Executive Officer  
**Date:** June 18, 2010  
**Subject:** Activity Report (Public)

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### Rise and Report – items from in-camera

Ogden Point Master Plan Exploration and Guiding Principles were approved in principle in order for CH2MHILL to proceed with the public consultation process.

Red Fish Blue Fish was approved for a three year licence effective June 1, 2010.

### General Overview (Highlights)

Since the last Board meeting management's focus has been:

- Ogden Point Master Plan public consultation strategy
- Office relocation alternatives and seismic study review at Ogden Point
- Fisherman's Wharf Phase III planning
- Cruise Tourism operations
- Completion of the Mooring Dolphin
- Community, stakeholder, and member relations

### Stakeholders & Harbour Advocacy

#### Community Leadership

- Initiated a review the City of Victoria Official Community Plan (OCP) as it relates to Victoria Harbour and GVHA. Contract researcher is assisting the CEO to develop a paper for presentation to the Board.
- The industrial harbour zoning evolution mapping project has advanced and was integrated into the spring member agency presentations. We are developing a paper to submit to the OCP process expressing the importance of protecting marine and marine industrial zoned lands.

#### Victoria International Marina proposal

- GVHA's current position is – "marinas are an appropriate element of a modern working harbour. If this project is determined to be safe by the regulating bodies it should proceed".
- The 1984 Concept Plan for the Songhees Peninsula does not support the assertion that a small seasonal community marina was envisioned. The plan indicates a marina of substantial size, although for smaller vessels than currently proposed. The site is zoned M3 but the Victoria Harbour Plan suggests a MS1 zone (Marine Service District).

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- o Transport Canada has given approval for the marina proposal regarding safety (Navigable Waters Protection) and environmental (Environmental Assessment).
- o The suggestion for the rezoning of the Provincial water-lot or any portion of the harbour, a limited strategic resource, into parkland does not support the working harbour as defined by GVHA in the guiding principles.
- o There are littoral rights issues involved in this discussion yet to be resolved. Fundamental to the discussion is who has the right to receive and develop the water-lot lease.

#### James Bay Air Quality Study

- o The James Bay air quality human health assessment report is expected soon.

#### Harbour Dues and Pacific Northwest Ports Clean Air Strategy

- o The inequity in harbour dues charged by Port of Victoria compared to CPA's continues to be pursued. GVHA Management and Agent (Western Stevedoring) met with representatives of Transport Canada and raised the issue. Management is seeking an audience for GVHA's Chair with the federal Minister of Transportation to discuss the issues of harbour dues, participation of the Port of Victoria in the Northwest Ports Clean Air Strategy and the status of Victoria Harbour divestiture.

#### Industry Relations

- o Hosted community representatives (including members of JBNA) on environmental tour of RCI's Rhapsody of the seas.

#### Special Event Hosting and Supported

- o Annual Opening Day Sail Past
- o Swiftsure International Yacht Race
- o Navy Centennial/Fleet Review, Ship Point reception centre
- o Fisherman's Wharf Season Opener
- o First Cruise Ship Arrival Media Event
- o Boats for Hope (pirate station)

#### Public Presentations

- o Ogden Point Master Plan at JBNA (by CH2MHILL).
- o City of Victoria Governance and Priorities Committee
- o Victoria Chamber of Commerce Board of Directors
- o Victoria Esquimalt Harbour Society Board of Directors (x2)
- o Township of Esquimalt Council

#### Government Relations

- o Met with MP, Denise Savoie.

### **First Nations**

#### Ogden Point "Land and Sea Mural" Phase II

- o Hired project staff
- o Artists have completed phase II designs

#### Te'mexw Treaty Community Meeting

- o Attended community orientation meeting

## **Customers**

### ***Shipping***

#### Cruise Tourism

- As of June 2, Ogden Point has had 39 cruise ship calls with 1 call cancelled due to high winds
- Hosted meeting of the Cruise Tourism Partnership
- Hosted meeting of the Shore-x operators
- In collaboration with JBNA modified the Cruise Tourism walking and cycling map
- Information booth was opened to provide general information to cruise tourism guests - program has been well received

#### Mooring Dolphin & Corner Fenders at Pier B

- Mooring dolphin is substantively complete. The fender replacement at Pier B has been delayed until the fall due to operational considerations.

#### Deep Sea shipping activity

- |                        |                    |         |
|------------------------|--------------------|---------|
| ○ USCG Polar Sea       | US Coast Guard     | 3 days  |
| ○ Pac Alkaid           | Yacht Path         | 3 days  |
| ○ Joides Resolution    | TransOcean         | 23 days |
| ○ USCG Healey          | US Coast Guard     | 2 days  |
| ○ Marie Rickmers       | Yacht Path         | 4 days  |
| ○ Empress of the North | Pocket Cruise Ship | 1 day   |

### ***Marinas & Attractions***

#### Fisherman's Wharf Phase III

- Completed design and ordered Poralu floats.

#### Causeway Fire Protection

- Installed Stand Pipes for fire suppression. Well received by City of Victoria Fire Department.

#### Handrails

- Handrails were extended at Broughton Street.
- Installation at Ship Point has been initiated.

### ***Transportation***

Nothing to report.

### ***Property Services***

#### Ogden Point Master Plan

- The Board hosted a special meeting to review the explorations and shape the exploration and principles to be used in the public consultation process.

#### Certificates of Environmental Compliance

- Initiated additional sampling program at Fisherman's Wharf.

#### Ship Point zoning

- Submitted Temporary Use Permit to the City of Victoria for the purpose of regularizing the current historical uses in the IHSS zone at Ship Point. At the May 27, 2010 public hearing

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the application was deferred by City Council pending legal advice regarding potential liabilities to the June 10, 2010 meeting.

#### Vehicle Storage

- o Signed licence for additional vehicle storage at Ogden Point.

#### Bicycle Rentals

- o A bike rental business was established at Ogden Point to service Cruise Tourism.

#### New Business at Fisherman's Wharf

- o Pirate adventure boat tours
- o Lighthouse Boat Tours - Fort Rodd Hill

### **Internal Process**

#### Office Relocations

- o Dock Office relocated.
- o Continue to investigate options for the relocation of the Corporate Office.

#### Business Tactics Review

- o Management met to review the progress on the Business Plan tactics.

### **People and Culture**

#### Staff changes

- o Environmental Researcher/Analyst hired, Al Nashir-Charania
- o Maintenance Supervisor hired, Doug Severny
- o Project Coordinator (term-contract) hired, Nelson Hill
- o Seasonal Staff
  - o Dock Staff: Chris, Adella, Amanda, Emma, Megan
  - o Maintenance: Garrett
  - o Mural Project Supervisor: Bonnie (& five painters tba)
  - o Ogden Point Info Kiosk: Sara, Anais

#### Respectful Workplace Policy

- o Management is developing a respectful workplace policy that reflects the expected behaviour of customers as they interact with GVHA staff and management. We currently have good internal workplace policy and harassment policy. Disrespectful treatment of staff and management by customers has initiated the development of the policy. Examples include: racial slurs, disrespectful innuendo, threatening statements and physical behaviour, and unsubstantiated inferences of wrong doing.

#### Training

- o All Managers and Coordinators attended "Conflict Resolution" training.

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